

Privacy Policy pursuant to Article 13 of (EU) Regulation No. 679/2016 ("GDPR")

Campofelice Holidays (website <https://www.campofeliceholidays.com>) protects the confidentiality of personal data and guarantees its necessary protection against any event that may put it at risk of violation. As provided for by European Union Regulation No. 679/2016 (hereinafter "GDPR"), please find below the information required by law relating to the processing of your personal data.

What data we process (Article 13, paragraph 1 (a), Article 15 (b) GDPR)

Campofelice Holidays, acts as the Data Controller and can be reached at info@campofeliceholidays.com and collects and/or receives the following information relating to you:

Contact details: first name, last name, physical address, nationality, residential province and city, landline telephone number and/or cell number, tax ID number, email address

Banking information: IBAN and banking account information (except for Credit Card number)

Internet traffic data: Logs, IP addresses

Campofelice Holidays does not require you to supply so-called "private" data, that is, according to the provisions of the GDPR (Art. 9), personal data that identifies race or ethnicity, political opinions, religion or philosophy, or any union affiliation, nor any genetic or biometric information used to uniquely identify a physical person, data associated with health or one's sex life, or sexual orientation.

For any information or requests, please contact the following address: info@campofeliceholidays.com

Why we need your data (Art. 13, paragraph 1 GDPR)

The data is used by the Data Controller to fulfill the supply contract on the preselected Service, to manage and execute the contact requests forwarded by you, offer assistance, fulfill legal and regulatory obligations demanded of the Data Controller in accordance with the activities performed. In no case will Campofelice Holidays resell any of your personal information to third parties nor use it for any purpose.

In particular, your data will be processed for:

- a) contact information

Your personal data is processed to manage information and contact requests, as well as to satisfy any and all other obligations arising herewith. The legal basis for this processing is to provide the services relating to a request for information and contact and to comply with legal requirements.

- b) administering the contractual relationship

Your personal data is processed to implement preliminary actions and those following the purchase of a Service, to perform the Service itself, the associated invoicing and payment management, handling of any notifications to the support service and performance of the support itself, fraud prevention, as well as fulfillment of any and all other requirements arising from the contract. The legal basis for this processing is to provide the services relating to the contractual relationship and to comply with legal requirements.

e) digital security

The Data Controller processes your personal data to the extent strictly necessary. The Data Controller will immediately notify you if there is any risk of violation of your data, except for any obligations noted in the provisions of Art. 33 GDPR associated with notifications of personal data violations. The legal basis for this processing is to comply with legal requirements.

Communication to third parties and categories of recipients (Article 13, paragraph 1 GDPR)

Campofelice Holidays does not communicate your personal data to third parties.

What happens when you do not provide your identification information as needed to perform the requested service? (Article 13, paragraph 2 (e) GDPR)

The collection and processing of your personal data is necessary to fulfill the service requests as well as to perform the Service. Should you fail to provide your personal data as expressly required within the order form or the registration form, the Data Controller will not be able to carry out the processing associated with managing the requested services and/or the contract and the Services associated with them, nor fulfill the operations dependent on them.

How we process your data (Article 32, GDPR)

The Controller makes use of appropriate security measures to preserve the confidentiality, integrity and availability of your personal data.

How long is your data stored? (Article 13, paragraph 2 (a) GDPR)

Your personal data are only used to answer your request or manage your reservation. Data are immediately erased after our response to your request or after your stay. Anonymous data regarding the money flow are stored only for internal statistics.

What are your rights? (Articles 15 - 20 GDPR)

You have the right to obtain the following from the Data Controller:

a) confirmation on whether your personal data is being processed and if so, to obtain access to your personal data and the following information:

1. the purposes of the processing;
2. whether you have the right to ask the Data Controller to correct or delete your personal data or the limits on processing your personal data or to oppose the processing of the data;
3. the right to lodge a complaint with a supervisory authority;

b) the right to obtain a copy of the personal data processed;

c) the right to edit any of your incorrect personal data from the Data Controller without unjustified delay;

d) the right to have your personal data deleted by the Data Controller without unjustified delay.

For further information and to send your request, contact the Data Controller at info@campofeliceholidays.com.

How and when can you oppose the processing of your personal data? (Art. 21 GDPR)

You may at any time oppose the processing of your own personal data if it is based on legitimate reasons by sending a request to the Data Controller at info@campofeliceholidays.com. You have the right to have your own personal data deleted if the Data Controller has no legitimate reason prevailing over such request.

Who can you lodge a complaint with? (Art. 15 GDPR)

Without prejudice to any other ongoing administrative or judicial action, you may lodge a complaint with the applicable supervisory authority of the Italian territory (Italian Personal Data Protection Authority), that is, with the agency that performs its duties and exercises its rights within the member country where the GDPR violation occurred. Any updates to this information shall be communicated in a timely manner and through suitable means, and will be notified to you if the Data Controller processes your data for purposes other than those outlined in this privacy policy prior to proceeding and after you have given your consent, if necessary.

COOKIES

General information, deactivation and cookie management

Cookies are data sent from the website and stored by the internet browser in your computer or other device (for example, tablet or cellphone). Cookies may be installed from our internet site.

In any event, you can manage, that is, request general deactivation or deletion of the cookies by changing the settings on your web browser.

Settings to manage or deactivate cookies can change depending on the internet browser used. Therefore, to get more information on the methods by which these operations are completed, we advise you to consult the manual for your specific device or the "Help" function for your specific web browser.